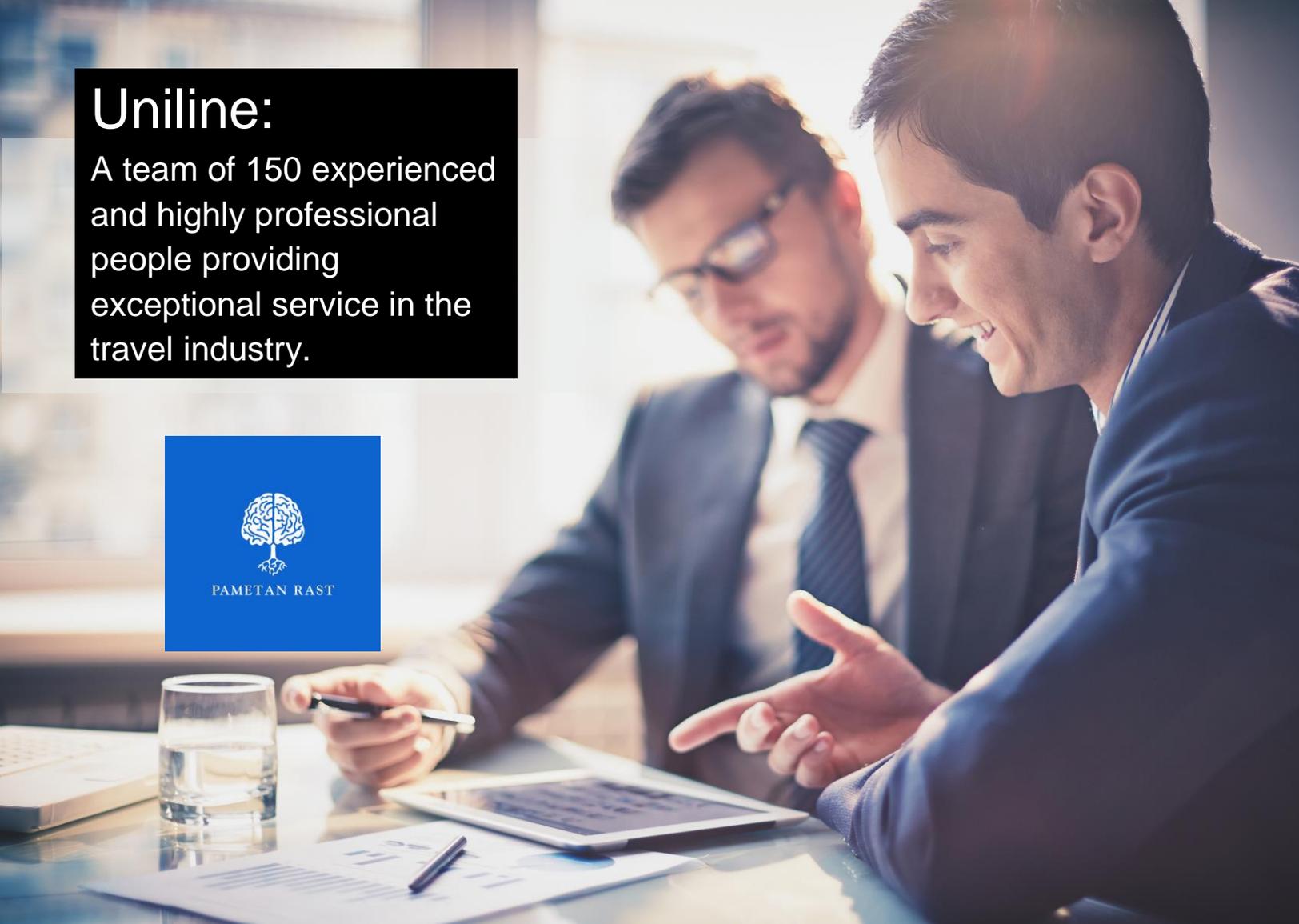


## Uniline:

A team of 150 experienced and highly professional people providing exceptional service in the travel industry.



## Uniline Travel Company

### Organisation:

Uniline Travel Company  
Coach: Stefania Skender

*“Uniline’s goal is to strengthen competitiveness through the valorization of employees’ innovation potential and branding as the leader of Croatian fast growing companies and the most desirable Croatian employer.”*

### Summary

Increased fluctuation and burnout at work is a factor that can affect productivity, performance and revenue potential. Coaching through the initial phases of implementation has been well received.

### Challenges

This company is committed to better HR practices and, despite being extremely successful is eager to change what has worked in the past in order to see the high growth they strive for. Their challenges are to reduce the fluctuation in the workforce, increase long term productivity, and improve employee satisfaction.



## The F4BG Assessment

Uniline is the number one incoming tour operator in Croatia and is still striving for more. Several employees filled out the Diagnostic tool and an average was assessed. It was determined that Effective Communication and Flexible Workforce are priority practices at this time.

## The Solution

This company is committed to high growth and is implementing an action plan that will help them reach their goals. A thorough analysis of the HR issues and a new communication strategy was developed.

## Results and Future Plans

In the process of moving to a modern and exciting new building, it is the perfect time to introduce a clear vision and a company culture that inspires high growth practices. Employees are the key to Uniline's notable success and it is essential, in this diverse and fast paced industry, to take care that employees are taken care of.

Fit4BusinessGrowth is a project funded by the Erasmus+ programme.

The project aims to help small and medium enterprises to improve performance and productivity using High Performance Work Practices, Wellness Practices and Business Growth Coaching.



*The team working on developing their action plan*

 **uniline**  
travel company  
[www.uniline.hr](http://www.uniline.hr)

*Ms. Skender has been coaching business growth and developing strategies, studies, plans and projects for over 8 years. Her F4BG clients have benefitted from her skilled coaching and continued help to accelerate growth. She looks forward to working with the Uniline team in the future.*



**Fit4BusinessGrowth**  
Leading By Example



**Erasmus+**

**For further information visit:**

**[www.fit4businessgrowth.eu](http://www.fit4businessgrowth.eu)**

Disclaimer: This project has been funded with support from the European Commission. This document reflects the views only of the author and the Commission cannot be held responsible for any use which might be made of the information contained herein.